



583 Warren Ave.  
Portland, ME 4103-1005  
Return Service Requested

Check here for change of address (see reverse for details)

**SAMPLE CUSTOMER**  
**1 MAINE STREET**  
**HOME TOWN, MAINE**  
**04101-USA**

## Remittance Section

Customer Name	<b>SAMPLE CUSTOMER</b>
Account Number	<b>SAMPLE</b>
Past Due Amount	17.89CR
Current Charges	24.98
Due Date	3/09/04
<b>Total Amount Due:</b>	<b>\$7.09</b>
Amount Paid	\$ _____

Please make checks payable to: **Pioneer Telephone**

Check here for credit card payments (see reverse for details)



Pioneer Telephone  
583 Warren Ave.  
Portland, ME 04103-1005

Please detach and return above portion with your payment.

### Summary of Account

Long Distance Service	24.98
<b>Total Current Charges</b>	<b>24.98</b>
Previous Bill	17.89CR
Payment Received	.00
Adjustments	.00
Past Due Amount	17.89CR
Current Charges	24.98
<b>Total Amount Due</b>	<b>7.09</b>
<b>Due Date</b>	<b>3/09/04</b>

### Detail of Payments and Adjustments



Account Number: **SAMPLE**  
Statement Date: 2/18/04

### Important Messages

Pioneer Telephone is pleased to announce that we have doubled in size since last year as this time. Thank you for your support!

**Refer a New Customer for Long Distance & Get \$10**  
Customers must sign up at: [www.PioneerTelephone.com](http://www.PioneerTelephone.com)  
There is a "Tell A Friend" page on the site. There is no limit to the number of \$10 credits you may receive. Referrals help keep advertising cost down.

**Help us keep our costs down by posting a credit**  
balance on your account if it is under \$15 per month. We eliminated the credit card fee of 40 cents, but we need your help to keep this cost down. Ex: you owe \$10 this month, make a \$20 payment & carry \$10 towards next months bill.

In order to keep our cost of service down please fill out the Credit/Debit card form on the back side. Complete the form and mail it in to Pioneer. This will protect against unauthorized use and fraud.

**Do you use Pioneer at home?**  
Pioneer provides business long distance as well. Tell your company about Pioneer's service and we guarantee that we will save them money. Pioneer will provide a free written quote.



If you have any questions about your bill, please call Customer Service at 1-888-492-6878



**Current Charges Long Distance Service**

	Quantity	Minutes	Amount
<b>Switched 1+</b>			
Intralata Usage	137	365.0	12.78
Intrastate Usage	5	59.0	2.07
Interstate Usage	27	156.0	5.46
Canada Usage	2	13.0	.98
<b>Total Switched 1+</b>	<b>171</b>	<b>593.0</b>	<b>21.29</b>

	Quantity	Each	Amount
<b>Regulatory Fees</b>			
Michigan TIF	1	1.06	1.06
<b>Total Regulatory Fees</b>			<b>1.06</b>

<b>Taxes</b>			
Federal Tax	.68	State Tax	1.37
Federal/Other Tax	.58		
<b>Total Taxes</b>			<b>2.63</b>

<b>Total Long Distance Service</b>			<b>24.98</b>
------------------------------------	--	--	--------------

**Call Detail**

Date	Time	Called Location	*	Called Number	Minutes	Amount
<b>CALLS FOR 248-111-1234</b>						
1/12	10:16A	DETROIT MI	1+	313-1	2.0	.0700
1/12	10:20A	TROY MI	1+	248-	2.0	.0700
1/12	11:56A	TROY MI	1+	248-	5.0	.1750
1/12	12:53P	ROYAL OAK MI	1+	248-	1.0	.0350
1/13	08:03P	PALATINE IL	1+	847-	9.0	.3150
1/13	08:54P	NAPERVILLE IL	1+	630-	12.0	.4200
1/14	03:20P	ROYAL OAK MI	1+	248-	4.0	.1400
1/15	12:13P	TROY MI	1+	248-	1.0	.0350
1/15	12:56P	DETROIT MI	1+	313-	1.0	.0350
1/15	01:03P	DETROIT MI	1+	313-	2.0	.0700
1/15	02:19P	FLINT MI	1+	810-	9.0	.3150
1/15	02:33P	WESTERVL OH	1+	614-	11.0	.3850
1/16	09:53A	ROYAL OAK MI	1+	248-	1.0	.0350
1/16	10:21A	ROYAL OAK MI	1+	248-	3.0	.1050
1/16	10:24A	FLINT MI	1+	810-	2.0	.0700
1/16	11:47A	NORTH BRCH MI	1+	810-	3.0	.1050
1/16	11:49A	NORTH BRCH MI	1+	810-	4.0	.1400
1/16	12:18P	ROYAL OAK MI	1+	248-	12.0	.4200
1/16	12:30P	DETROIT MI	1+	313-	2.0	.0700
1/16	12:57P	ROYAL OAK MI	1+	248-	1.0	.0350
1/16	01:09P	ROYAL OAK MI	1+	248-	1.0	.0350
1/16	01:12P	ALLETOWN PA	1+	610-	2.0	.0700
1/16	03:41P	TROY MI	1+	248-	1.0	.0350
1/16	03:41P	ROYAL OAK MI	1+	248-	1.0	.0350
1/16	03:45P	ROYAL OAK MI	1+	248-	1.0	.0350
1/16	05:06P	NORTH BRCH MI	1+	810-	5.0	.1750
1/16	08:37P	GRANDBLANC MI	1+	810-	1.0	.0350
1/16	08:46P	FLINT MI	1+	810-	3.0	.1050
1/17	07:26P	TROY MI	1+	248-	6.0	.2100
1/19	12:38P	ANN ARBOR MI	1+	734-	9.0	.3150
1/20	05:13P	UTICA MI	1+	586-	3.0	.1050
1/21	08:53A	NORTH BRCH MI	1+	810-	1.0	.0350
1/21	09:47A	ROYAL OAK MI	1+	248-	1.0	.0350
1/21	09:49A	ALLETOWN PA	1+	610-	2.0	.0700
1/21	10:42A	DETROIT MI	1+	313-	1.0	.0350
1/21	10:42A	DETROIT MI	1+	313-	1.0	.0350
1/21	02:34P	MEMPHIS TN	1+	901-	2.0	.0700
1/21	04:37P	ROYAL OAK MI	1+	248-	1.0	.0350
1/22	08:19A	ROYAL OAK MI	1+	248-	1.0	.0350
1/22	09:42A	ROYAL OAK MI	1+	248-	1.0	.0350
1/22	05:02P	LANSING MI	1+	517-	1.0	.0350
1/22	05:07P	LANSING MI	1+	517-	1.0	.0350
1/22	05:09P	LANSING MI	1+	517-	1.0	.0350
1/23	08:13A	ROYAL OAK MI	1+	248-	2.0	.0700
1/23	08:41A	DETROIT MI	1+	313-	1.0	.0350
1/23	08:42A	DETROIT MI	1+	313-	1.0	.0350
1/23	09:30A	ROYAL OAK MI	1+	248-	1.0	.0350
1/23	10:54A	KANSASCITY KS	1+	913-	3.0	.1050
1/23	01:49P	WINNETKA IL	1+	847-	25.0	.8750
1/23	02:56P	ASHTON RI	1+	401-	1.0	.0350
1/23	03:15P	ROYAL OAK MI	1+	248-	1.0	.0350
1/23	03:15P	ROYAL OAK MI	1+	248-	1.0	.0350
1/23	04:25P	ROYAL OAK MI	1+	248-	4.0	.1400
1/23	04:29P	DETROIT MI	1+	313-	2.0	.0700
1/23	05:53P	ROYAL OAK MI	1+	248-	1.0	.0350
1/23	07:08P	MEMPHIS TN	1+	901-	1.0	.0350
1/24	11:21A	ANN ARBOR MI	1+	734-	9.0	.3150
1/24	06:20P	CHICAGO IL	1+	773-	1.0	.0350
1/25	11:04A	NORTH BRCH MI	1+	810-	1.0	.0350
1/25	11:22A	ROCHESTER MI	1+	248-	2.0	.0700
1/25	07:36P	NORTH BRCH MI	1+	810-	6.0	.2100
1/26	08:32A	ROYAL OAK MI	1+	248-	1.0	.0350
1/26	08:52A	DETROIT MI	1+	313-	1.0	.0350
1/26	09:30A	ROYAL OAK MI	1+	248-	1.0	.0350
1/26	02:30P	MEMPHIS TN	1+	901-	14.0	.4900
1/26	03:29P	ROCHESTER MI	1+	248-	24.0	.8400
1/27	11:25A	TROY MI	1+	248-	1.0	.0350

**Call Detail**

Date	Time	Called Location	*	Called Number	Minutes	Amount
<b>CALLS FOR 248-111-1234 (continued)</b>						
1/27	12:16P	ROCHESTER MI	1+	248-	11.0	.3850
1/27	12:53P	WINNETKA IL	1+	847-	1.0	.0350
1/27	01:12P	WINNETKA IL	1+	847-	14.0	.4900
1/27	01:26P	WILMETTE IL	1+	847-	1.0	.0350
1/27	01:28P	NAPERVILLE IL	1+	630-	1.0	.0350
1/27	01:46P	ROCHESTER MI	1+	248-	2.0	.0700
1/27	05:00P	ROYAL OAK MI	1+	248-	2.0	.0700
1/27	05:27P	TROY MI	1+	248-	1.0	.0350
1/27	06:52P	DETROIT MI	1+	313-	1.0	.0350
1/27	06:53P	WILLIAMSTN MI	1+	517-	50.0	1.7500
1/28	09:11P	TROY MI	1+	248-	9.0	.3150
1/28	09:22P	NAPERVILLE IL	1+	630-	7.0	.2450
1/28	09:29P	PALATINE IL	1+	847-	11.0	.3850
1/28	09:40P	NAPERVILLE IL	1+	630-	9.0	.3150
1/29	09:32A	ROYAL OAK MI	1+	248-	4.0	.1400
1/29	10:55A	DETROIT MI	1+	313-	3.0	.1050
1/29	11:06A	ALLETOWN PA	1+	610-	1.0	.0350
1/29	12:12P	ROYAL OAK MI	1+	248-	4.0	.1400
1/29	02:41P	DETROIT MI	1+	313-	1.0	.0350
1/29	02:43P	DETROIT MI	1+	313-	6.0	.2100
1/29	03:00P	DETROIT MI	1+	313-	7.0	.2450
1/29	03:08P	DETROIT MI	1+	313-	2.0	.0700
1/29	03:10P	DETROIT MI	1+	313-	1.0	.0350
1/29	03:10P	ROYAL OAK MI	1+	248-	9.0	.3150
1/29	06:20P	EDMONTON AB	1+	780-	3.0	.1050
1/30	05:51P	ALLETOWN PA	1+	610-	5.0	.1750
1/30	07:47P	ROYAL OAK MI	1+	248-	1.0	.0350
1/30	07:48P	ROYAL OAK MI	1+	248-	1.0	.0350
2/2	10:36A	ROYAL OAK MI	1+	248-	1.0	.0350
2/2	01:02P	DETROIT MI	1+	313-	2.0	.0700
2/2	07:34P	ROYAL OAK MI	1+	248-	1.0	.0350
2/3	10:04A	DETROIT MI	1+	313-	1.0	.0350
2/3	10:22A	ROYAL OAK MI	1+	248-	2.0	.0700
2/3	06:31P	ROYAL OAK MI	1+	248-	2.0	.0700
2/3	09:45P	ROYAL OAK MI	1+	248-	1.0	.0350
2/4	08:27A	ROYAL OAK MI	1+	248-	1.0	.0350
2/4	08:29A	LANSING MI	1+	517-	6.0	.2100
2/4	10:01A	ROYAL OAK MI	1+	248-	1.0	.0350
2/4	02:04P	TROY MI	1+	248-	1.0	.0350
2/4	03:18P	NEWPTBEACH CA	1+	949-	2.0	.0700
2/4	03:31P	NORTHVILLE MI	1+	248-	8.0	.2800
2/5	09:16A	ROYAL OAK MI	1+	248-	3.0	.1050
2/5	09:24A	DETROIT MI	1+	313-	2.0	.0700
2/5	09:38A	ROYAL OAK MI	1+	248-	1.0	.0350
2/5	10:26A	ROYAL OAK MI	1+	248-	1.0	.0350
2/5	11:05A	DETROIT MI	1+	313-	1.0	.0350
2/5	11:07A	ROYAL OAK MI	1+	248-	1.0	.0350
2/5	12:39P	DETROIT MI	1+	313-	1.0	.0350
2/5	05:17P	DETROIT MI	1+	313-	3.0	.1050
2/5	06:47P	ROYAL OAK MI	1+	248-	1.0	.0350
2/5	06:48P	NORTHVILLE MI	1+	248-	1.0	.0350
2/6	09:02A	ANN ARBOR MI	1+	734-	1.0	.0350
2/6	09:37A	ROYAL OAK MI	1+	248-	1.0	.0350
2/6	09:38A	DETROIT MI	1+	313-	1.0	.0350
2/6	11:18A	ROCHESTER MI	1+	248-	2.0	.0700
2/6	12:19P	DETROIT MI	1+	313-	2.0	.0700
2/6	01:07P	DETROIT MI	1+	313-	1.0	.0350
2/6	04:53P	DETROIT MI	1+	313-	1.0	.0350
2/6	04:54P	DETROIT MI	1+	313-	1.0	.0350
2/6	04:55P	DETROIT MI	1+	313-	1.0	.0350
2/6	07:26P	TROY MI	1+	248-	1.0	.0350
2/6	07:28P	ROYAL OAK MI	1+	248-	1.0	.0350
2/7	05:47P	ROYAL OAK MI	1+	248-	1.0	.0350
2/8	09:24P	LAS VEGAS NV	1+	702-	1.0	.0350
2/9	09:55A	DETROIT MI	1+	313-	1.0	.0350
2/9	10:22A	DETROIT MI	1+	313-	1.0	.0350
2/9	11:16A	DETROIT MI	1+	313-	1.0	.0350
2/9	11:16A	ROYAL OAK MI	1+	248-	1.0	.0350
2/9	12:59P	DETROIT MI	1+	313-	1.0	.0350
2/9	01:45P	DETROIT MI	1+	313-	1.0	.0350
2/9	01:46P	LAS VEGAS NV	1+	702-	1.0	.0350
2/9	05:34P	EDMONTON AB	1+	780-	10.0	.7500
2/9	07:35P	DETROIT MI	1+	313-	7.0	.2450
2/10	08:24A	DETROIT MI	1+	313-	1.0	.0350
2/10	09:35A	DETROIT MI	1+	313-	1.0	.0350
2/10	10:00A	ROYAL OAK MI	1+	248-	2.0	.0700
2/10	10:02A	ROYAL OAK MI	1+	248-	4.0	.1400
2/10	10:05A	DETROIT MI	1+	313-	1.0	.0350
2/10	11:02A	DETROIT MI	1+	313-	1.0	.0350
2/10	01:31P	DETROIT MI	1+	313-	1.0	.0350
2/10	07:48P	TROY MI	1+	248-	2.0	.0700
2/10	07:50P	NORTHVILLE MI	1+	248-	5.0	.1750
2/11	08:01A	DETROIT MI	1+	313-	1.0	.0350
2/11	09:24A	TROY MI	1+	248-	3.0	.1050
2/11	01:44P	DETROIT MI	1+	313-	1.0	.0350
2/12	07:45A	ROYAL OAK MI	1+	248-	1.0	.0350
2/12	09:43A	ROYAL OAK MI	1+	248-	2.0	.0700
2/12	10:07A	QUEENS NY	1+	718-	1.0	.0350
2/12	11:30A	DETROIT MI	1+	313-	1.0	.0350
2/12	12:28P	ROYAL OAK MI	1+	248-	1.0	.0350
2/12	12:29P	DETROIT MI	1+	313-	3.0	.1050
2/12	12:43P	ROYAL OAK MI	1+	248-	1.0	.0350
2/12	12:59P	ROYAL OAK MI	1+	248-	1.0	.0350
2/12	01:05P	QUEENS NY	1+	718-	1.0	.0350
2/12	01:36P	ROYAL OAK MI	1+	248-	1.0	.0350



Account Name  
**JOE SAMPLE**

Account Number  
**SAMPLE**

Bill Date  
2/18/04

### Call Detail

Date	Time	Called Location	*	Called Number	Minutes	Amount
<b>CALLS FOR 248-111-1234</b> (continued)						
2/13	08:45A	TROY MI	1+	248-111-1234	1.0	.0350
2/13	08:50A	TROY MI	1+	248	12.0	.4200
2/13	10:37A	NEW YORK NY	1+	917	17.0	.5950
2/13	11:15A	TROY MI	1+	248	6.0	.2100
2/13	11:31A	DETROIT MI	1+	313	17.0	.5950
2/13	12:58P	ROYAL OAK MI	1+	248	1.0	.0350
2/13	12:59P	ROYAL OAK MI	1+	248	2.0	.0700
2/13	06:49P	ROYAL OAK MI	1+	248	2.0	.0700
2/14	12:03P	TROY MI	1+	248	9.0	.3150
<b>Totals For 248-111-1234</b>					<b>593.0</b>	<b>21.28</b>